

Voices From the Field

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Importance and Value of Caregivers

- "Expert Noticers"
- Infection Control Experts
- Familiarity and Companionship
- Dementia Capability
- Imagine a World Without Caregivers or Care Facilities?

Current Challenges

- Recruitment, Retention, Staffing
 - "Ghosting"
 - Preference for "Gig" work
 - Market Pressures
 - Risks to Quality
- Burnout and Post-Traumatic Stress
- Admissions Holds and Downsizing

Looking Ahead

- We must end this pandemic, by looking to those we serve for lessons in sacrifice, resilience, and rationality
- We must appeal to the individuals out there who we know are caregivers at heart
- We must invest in technology—"smart" facilities are the way
- We must consider being here not work, but living together for 8 (or more) hours every day